

# **Cloud Security Certifications:** A Comparison to Improve Cloud Service Provider Security

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# Context (1/2)

## 2011 Federal Cloud Computing Strategy:

- ☁ Savings (The total IT expenditure in 2011 at a Federal level was \$75.4 Billion)

- ☁ High security level in the cloud

## Creation of the Federal Risk Authorization Management Program (FedRAMP)

- ☁ Leveraging on NIST 800-53 requirements



# FedRAMP and DISA Authorization

810 Controls/Enhancements

**Impact level 5**  
FedRAMP Moderate + 47 controls  
FedRAMP High + 12 controls (?)



**Impact level (3) 4**  
FedRAMP High, or Moderate + 38 controls



**Impact level 2**  
Same as FedRAMP Moderate baseline



**Moderate Baseline**  
325 controls



**Low Baseline**  
125 controls



- Only dedicated infrastructure
- Facility under the legal jurisdiction of the US
- Shared or dedicated infrastructure
- Within the US territory
- Other locations may be authorized according to mission requirements
- Shared or dedicated (not private cloud) infrastructure
- Location not specified

# How a Control Looks Like

## **AC-10 - Access Control - Concurrent Session Control**

The information system limits the number of concurrent sessions for each [Assignment: organization-defined account and/or account type] to [Assignment: organization-defined number]. (NIST SP 800-53)

## **DSI-05 - Data Security & Information Lifecycle Management - Non-Production Data**

Production data shall not be replicated or used in non-production environments. (CSA CCM V. 3.0.1)

## **A1.2 – Additional Criteria for Availability**

Environmental protections, software, data backup processes, and recovery infrastructure are designed, developed, implemented, operated, maintained, and monitored to meet availability commitments and requirements. (AICPA TSC 2014)

# Context (2/2)

- ☁ Cloud Computing means easy access to remote services, but also increased concern on security and privacy
- ☁ Certifications and compliance with standards are the easiest (if not only) indicator to evaluate a CSP from the outside
- ☁ To reassure users on the quality of services (IT and not), security standards are widely used by governments and industries



# From a Vendor's Point of View

**10+ Standards,  
~1000 Control Requirements (CRs)**

SOC 2 (5 Principles) – 116 CR  
Service Organization Controls

ISO 27001 – 26 CRs  
International Organization for Standardization

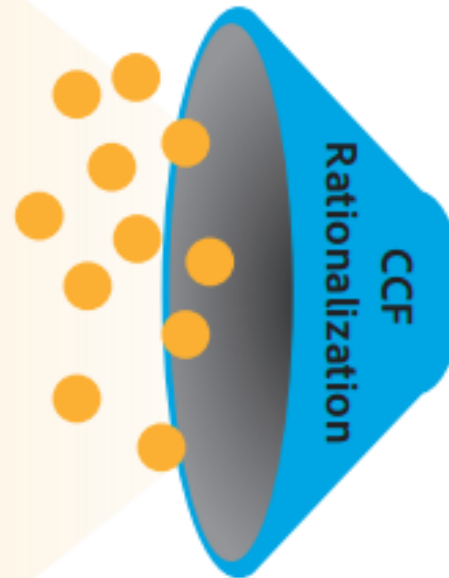
PCI DSS – 247 CRs  
Payment Card Industry – Data Security Standard

FedRAMP – 325 CRs  
Federal Risk and Authorization Management Program

ISO 27002 – 114 CRs  
International Organization for Standardization

SAFE HARBOR – 7 CRs  
Safe Harbor

SOX 404 (IT) – 63 CRs  
Sarbanes Oxley 404



**~ 200 common controls  
across 11 control domains**

|  |
|--|
| Asset Management – 12 Controls           |
| Access Control – 30 Controls             |
| BCM – 10 Controls                        |
| Cryptography – 11 Controls               |
| Data Privacy – 10 Controls               |
| Incident Response – 6 Controls           |
| Operations Management – 70 Controls      |
| Physical and Env. Security – 16 Controls |
| People Resources – 11 Controls           |
| SDLC – 11 Controls                       |
| Security Governance – 31 Controls        |

Source : <http://www.adobe.com/content/dam/Adobe/en/security/pdfs/adobe-ccf-012015.pdf>  
Additional resources: <https://commoncontrolshub.com/>

# FedRAMP (Moderate) and Others

| VENDORS   | AUDITORS  | COST  |
|---|---|---|
| #/ <b>compliant</b> vendors in the US   | Pre-requisites for <b>Auditors</b>  | <b>Initial cost</b> for average company             |
|  <ul style="list-style-type: none"> <li>• <b>73 (Sep 2016)</b></li> </ul> | <ul style="list-style-type: none"> <li>• <b>ISO 17020</b> (Conformity assessment: inspections)</li> </ul>   | <p><b>\$250K +/- 85K</b><br/><b>(165-335K)*</b></p> |
|  <ul style="list-style-type: none"> <li>• <b>664 (2014)</b></li> </ul>   | <ul style="list-style-type: none"> <li>• <b>ISO 17021</b> (Conformity assessment for auditors)</li> <li>• <b>ISO 27006</b> (IT Security techniques for auditors)</li> </ul> | <p><b>\$48K +/- 32K</b><br/><b>(16-80K)*</b></p>    |
|  <ul style="list-style-type: none"> <li>• <b>N/A</b></li> </ul>        | <ul style="list-style-type: none"> <li>• <b>Certified Public Accountant</b></li> </ul>  | <p><b>\$55K +/- 15K</b><br/><b>(40-70K)*</b></p>    |

# ISO 27001 Certifications (and percentage variation)

## ISO/IEC 27001

| Year                | 2006 | 2007    | 2008    | 2009    | 2010    | 2011    | 2012    | 2013   | 2014    |
|---------------------|------|---------|---------|---------|---------|---------|---------|--------|---------|
| Russian Federation* | 5    | 9       | 17      | 53      | 72      | 31      | 27      | 48     | 50      |
|                     |      | 44.44%  | 88.89%  | 211.76% | 35.85%  | -56.94% | -12.90% | 77.78% | 4.17%   |
| Bulgaria            | 0    | 8       | 23      | 60      | 116     | 132     | 208     | 278    | 330     |
|                     |      | N/A     | 187.50% | 160.87% | 93.33%  | 13.79%  | 57.58%  | 33.65% | 18.71%  |
| Germany             | 95   | 135     | 239     | 253     | 357     | 424     | 488     | 581    | 640     |
|                     |      | 29.63%  | 77.04%  | 5.86%   | 41.11%  | 18.77%  | 15.09%  | 19.06% | 10.15%  |
| USA                 | 69   | 94      | 168     | 252     | 247     | 315     | 415     | 566    | 664     |
|                     |      | 26.60%  | 78.72%  | 50.00%  | -1.98%  | 27.53%  | 31.75%  | 36.39% | 17.31%  |
| Spain               | 23   | 93      | 203     | 483     | 711     | 642     | 805     | 799    | 701     |
|                     |      | 75.27%  | 118.28% | 137.93% | 47.20%  | -9.70%  | 25.39%  | -0.75% | -12.27% |
| Taipei, Chinese     | 159  | 256     | 702     | 934     | 1028    | 791     | 855     | 918    | 781     |
|                     |      | 37.89%  | 174.22% | 33.05%  | 10.06%  | -23.05% | 8.09%   | 7.37%  | -14.92% |
| Romania             | 4    | 16      | 44      | 303     | 350     | 575     | 866     | 840    | 893     |
|                     |      | 75.00%  | 175.00% | 588.64% | 15.51%  | 64.29%  | 50.61%  | -3.00% | 6.31%   |
| Italy               | 175  | 148     | 233     | 297     | 374     | 425     | 495     | 901    | 970     |
|                     |      | -18.24% | 57.43%  | 27.47%  | 25.93%  | 13.64%  | 16.47%  | 82.02% | 7.66%   |
| China               | 75   | 146     | 236     | 459     | 957     | 1219    | 1490    | 1710   | 2002    |
|                     |      | 48.63%  | 61.64%  | 94.49%  | 108.50% | 27.38%  | 22.23%  | 14.77% | 17.08%  |
| India               | 369  | 508     | 813     | 1240    | 1281    | 1427    | 1611    | 1931   | 2170    |
|                     |      | 27.36%  | 60.04%  | 52.52%  | 3.31%   | 11.40%  | 12.89%  | 19.86% | 12.38%  |
| United Kingdom      | 486  | 519     | 738     | 946     | 1157    | 1464    | 1701    | 1923   | 2261    |
|                     |      | 6.36%   | 42.20%  | 28.18%  | 22.30%  | 26.53%  | 16.19%  | 13.05% | 17.58%  |
| Japan               | 3790 | 4896    | 4425    | 5508    | 6237    | 6914    | 7199    | 7140   | 7181    |
|                     |      | 22.59%  | -9.62%  | 24.47%  | 13.24%  | 10.85%  | 4.12%   | -0.82% | 0.57%   |



# Gaps in the Literature

## Industry/Non Academic Work

☁ Threats

☁ Compliance

- Controls
- Adoption of current standards

## Academic Work

☁ Threats

☁ Standards

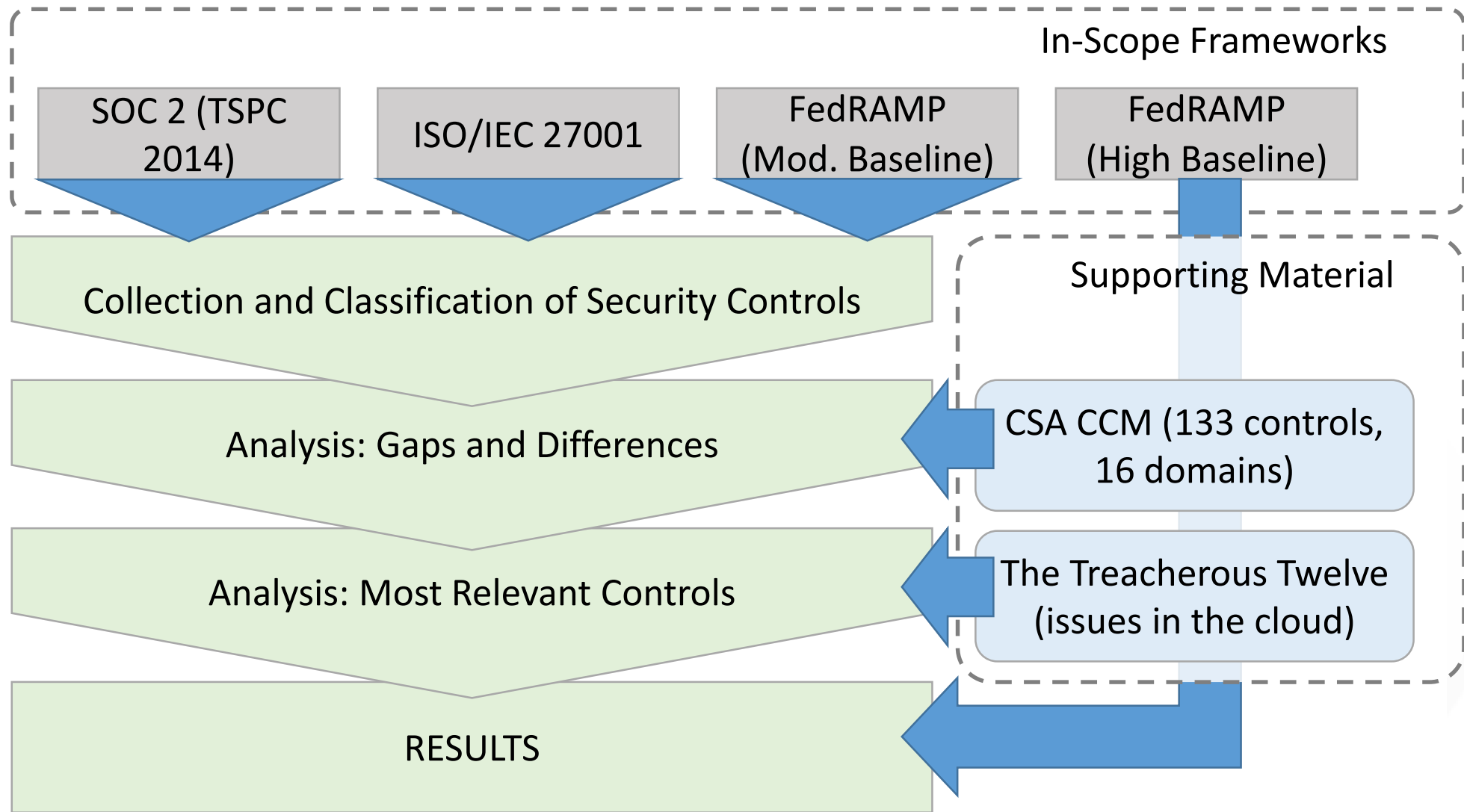
- Outdated material
- Limited scope
- New approaches



# Research Questions

- ☁ How effective are current IT security measures and frameworks at addressing cloud security?
- ☁ Is FedRAMP better than other security frameworks at protecting information assurance in cloud environments, and if so, how?
- ☁ Is it ultimately worth it to invest in new cloud security standards like FedRAMP?
- ☁ What can be done to improve current cloud security standards?

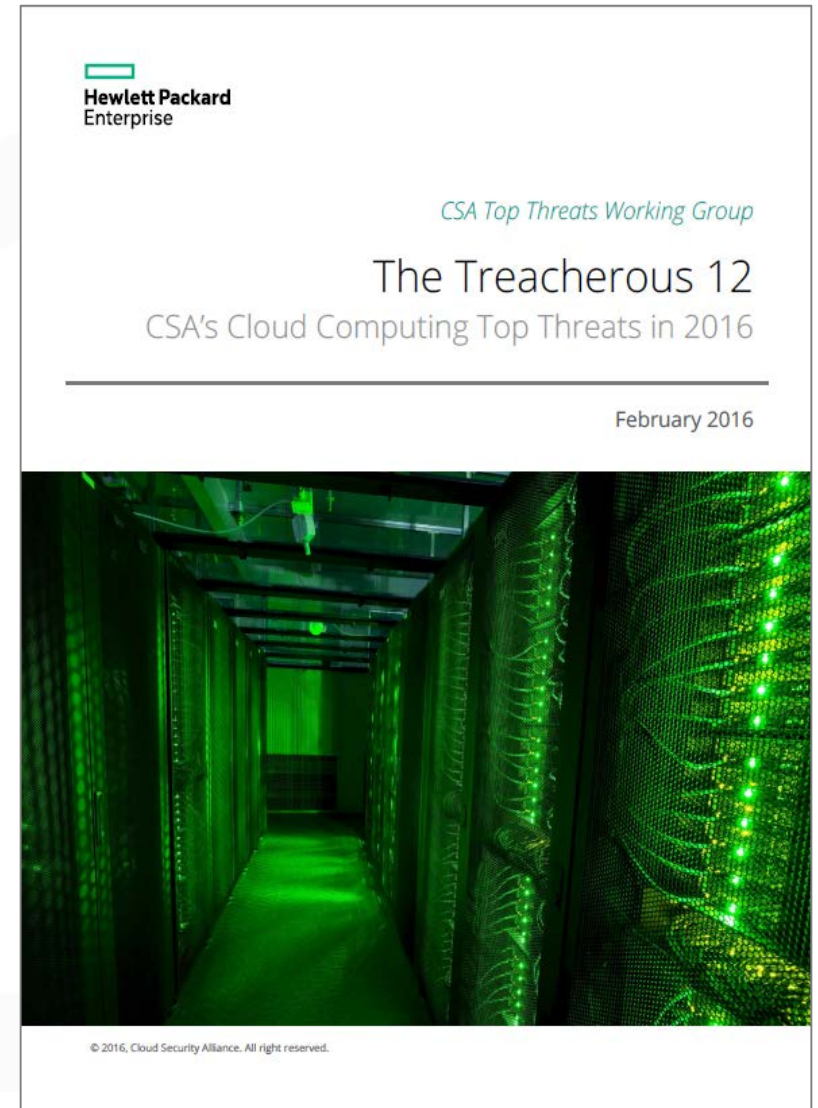
# Methodology





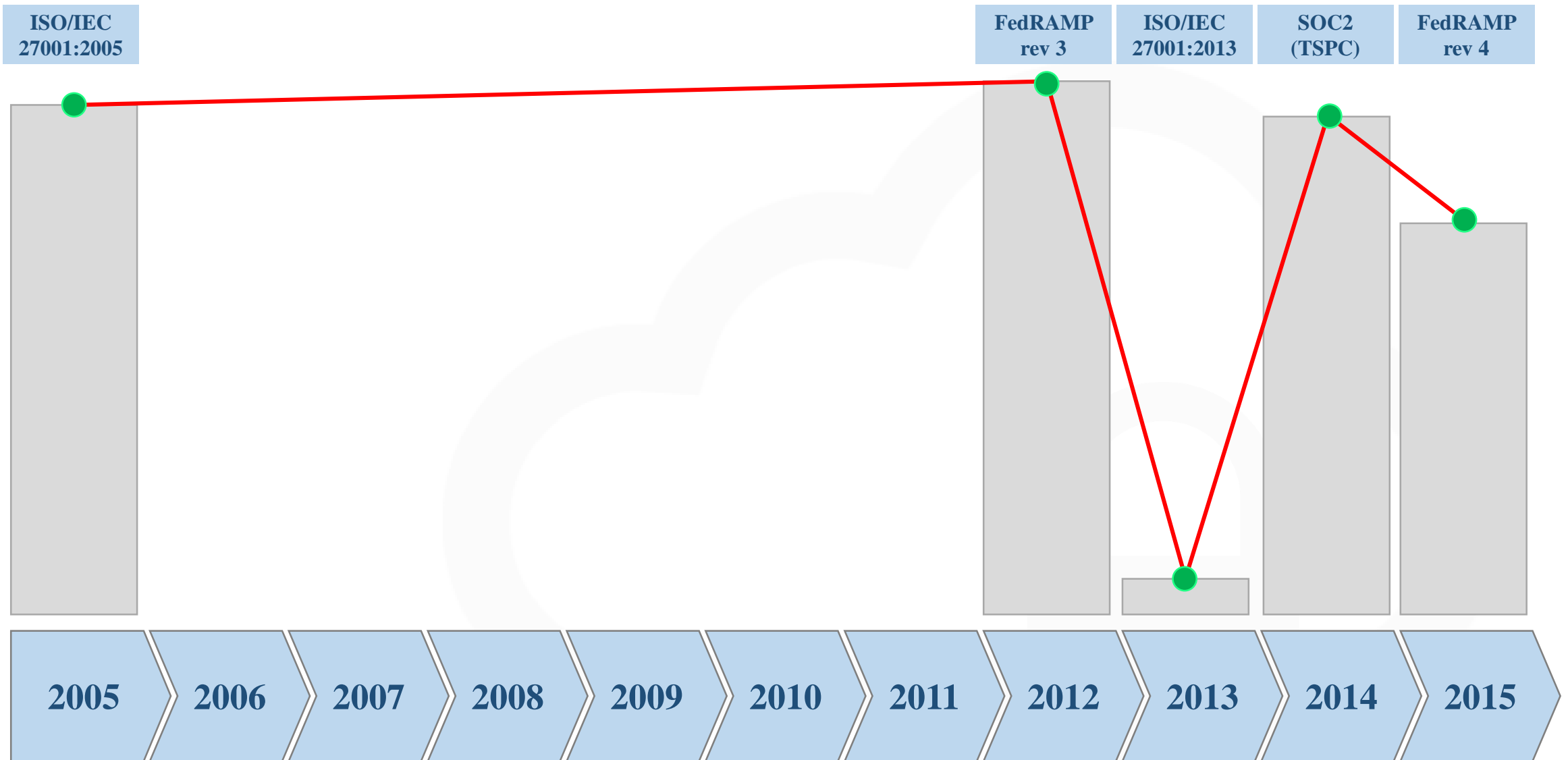
# The Treacherous Twelve (Issues)

1. Data Breaches
2. Weak Identity, Credential and Access Management
3. Insecure APIs
4. System and Application Vulnerabilities
5. Account Hijacking
6. Malicious Insiders
7. Advanced Persistent Threats (APTs)
8. Data Loss
9. Insufficient Due Diligence
10. Abuse and Nefarious Use of Cloud Services
11. Denial of Service
12. Shared Technology Issues

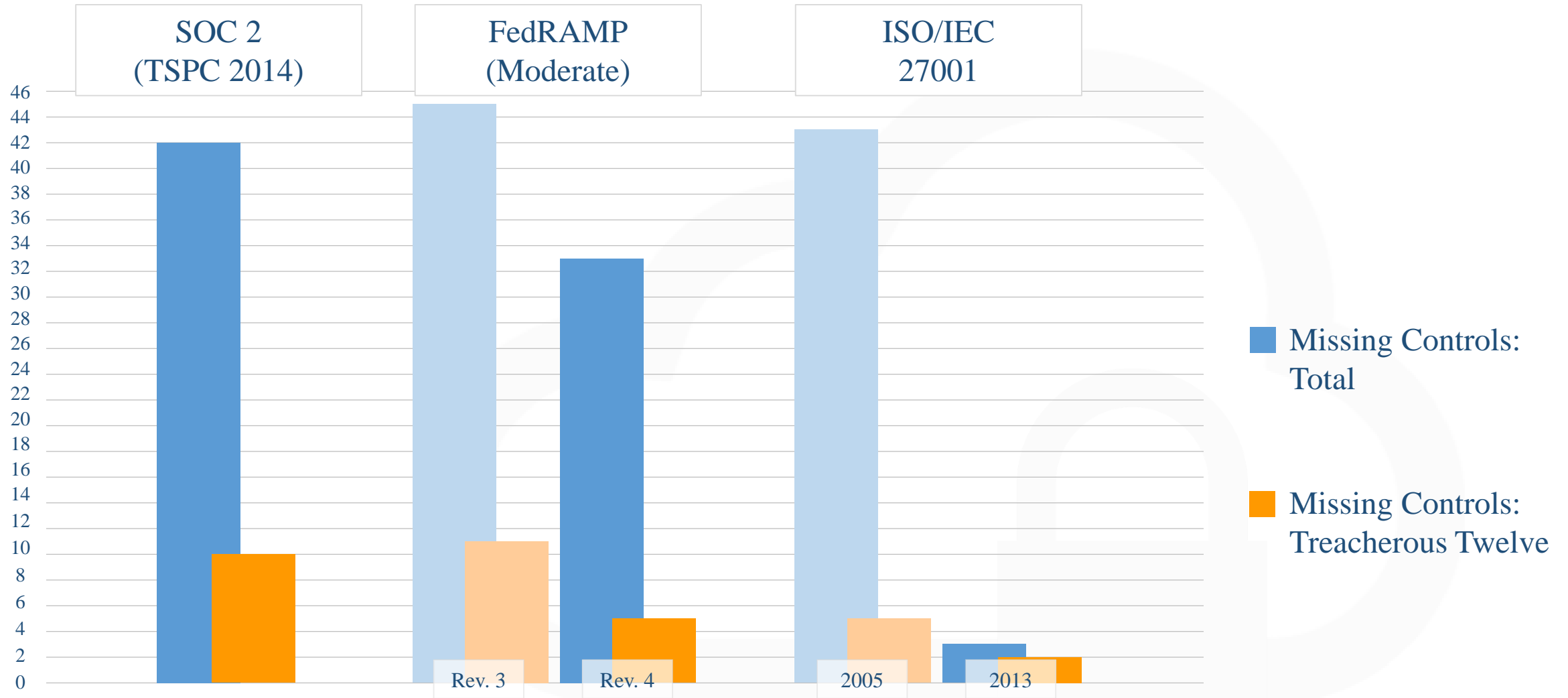


# Timeline and Missing Controls (CSA CCM)

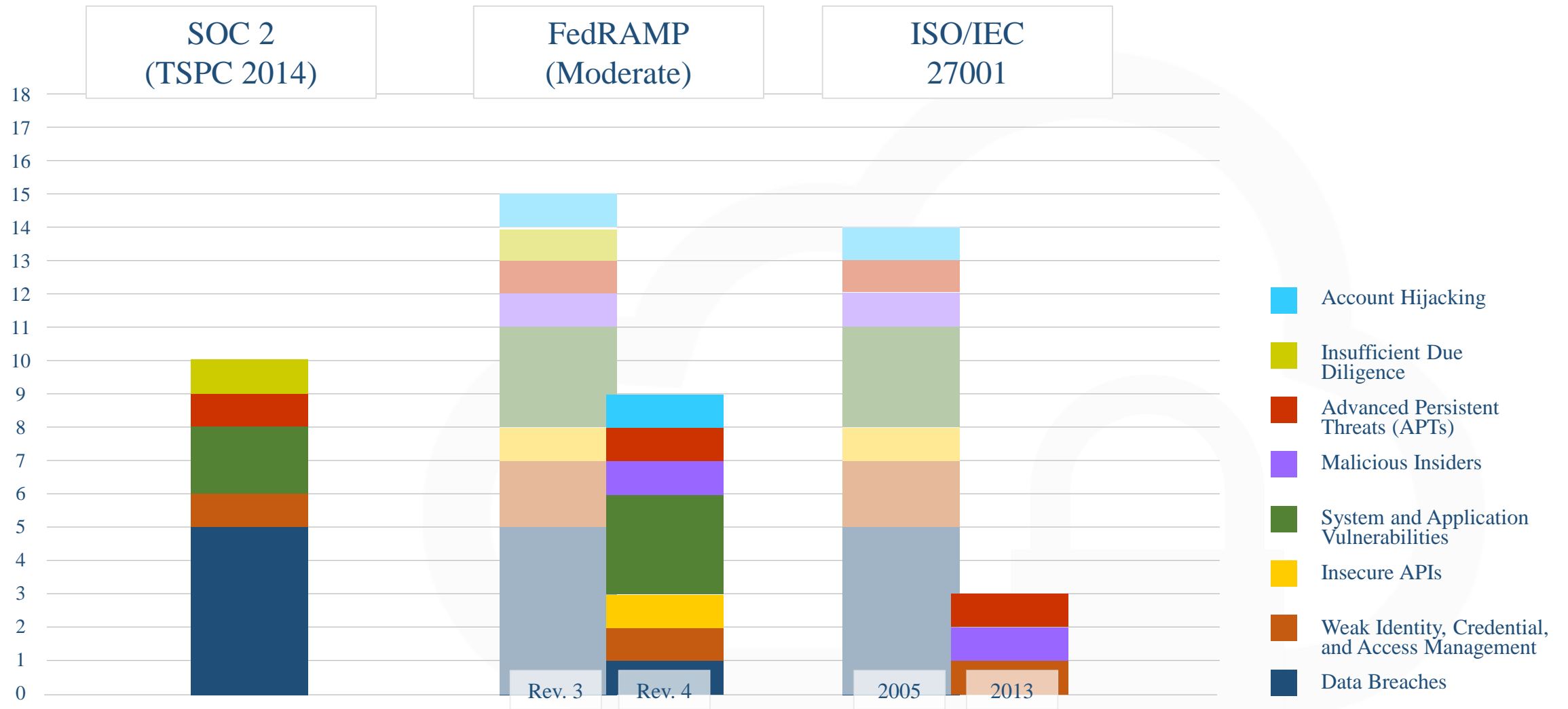
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# Comparison on Missing Controls (CSA CCM)



# Potential Issues (CSA Treacherous 12)





# Issues Breakdown (CSA Treacherous Twelve)

DSI-02



■ Data Breaches

IVS-13



■ Advanced Persistent Threats (APTs)

IVS-05



■ Advanced Persistent Threats (APTs)

■ System and Application Vulnerabilities

IAM-01



■ Weak Identity, Credential, and Access Management

■ Malicious Insiders

IVS-07



■ Advanced Persistent Threats (APTs)

■ System and Application Vulnerabilities

IPY



IAM-08



■ Account Hijacking

■ System and Application Vulnerabilities

■ Weak Identity, Credential, and Access Management

■ Malicious Insiders

■ Insecure APIs

MOS



STA-06



■ Data Breaches

## Legend

XXX-00

Missing in ISO



No mitigations

XXX-00

Missing in FedRAMP



Mitigated by other measures

# Attack Tree (missing controls in CSA CCM)

## Traditional Attack Vectors

### Legend

- XXX-00** Missing in ISO
- XXX-00** Missing in FedRAMP
- X** No mitigations
- ✓** Mitigated by other measures

## Attacks stemming from other tenants

Side Channels

DSI-02

IVS-13

Vulnerabilities in the Virtualization Stack

IVS-05

IVS-07

## Attacks stemming from the CSP

Misconfiguration (SaaS and PaaS)

IAM-01

IPY

Insider Threats

Disgruntled Employee

IAM-08


Employee Specifically Targeted

MOS

Supply Chain

STA-06

# Conclusions and Future Work

- ☁ FedRAMP high has a minor impact on current measures
  - ☁ The absence of MOS is relevant as source of threats
  - ☁ Multiple certifications = more extensive coverage, although only a small effort is required to reach full adequacy
- 
- ☁ Expand our research including more standards in the study (e.g. SOC 2 following TSPC 2016)
  - ☁ Dive deeper in the standards analyzed to find other possible flaws
  - ☁ Offer more suggestions for improvement



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